



THE CROSS KEYS, Nottingham

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

INTRODUCTION

The Cross Keys is situated in the historic city centre of Nottingham, beer has been brewed and served here for at least 300 years. The current building is a glorious example of late Victorian pub architecture but this does give rise to some issues regarding access, please read this fully or contact us with any queries on info@crosskeysnottingham.co.uk or 0115 9417898

We are open all year round but closed 25th December and 1st January

Friday 09:00 to 24:00

Saturday 09:00 to 01:00

Sunday – Wednesday 09:00 to 23:00

We look forward to welcoming you.

PRE-ARRIVAL

For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and ours, NG1 2GJ, to get directions.

RAIL

The nearest railway station is Nottingham, which is 0.4 miles (0.7km) away and a 10-15 minute walk. The station is currently undergoing refurbishment and entrances and exits are liable to change. Please ask for directions or follow signs to the city centre, Weekday Cross or Nottingham Contemporary Gallery. Taxis are available at the station, there is a taxi rank immediately outside the main entrance and all Nottingham licensed black cabs are accessible.

BUS

The nearest bus stop is approx 15yards/metres from the pub - ask the driver for the H1 Fletcher Gate stop. There is a shelter with seating. We are also a 50yard/metre walk from the bus stops at Broad Marsh Shopping Centre. All buses can accommodate wheelchairs. The Nos. 5,6,7,8,9,10, 11 buses run to/from the bus station and the railway station very frequently. For full details of all bus routes and accessibility please go to <https://www.nctx.co.uk>

TRAM

The nearest tram stop is Lace Market and is 75yards/metres away. There is a shelter with seating. We are also a 10minute walk from the main city centre terminus.

CAR

Nearest car park is Fletcher Gate/Lace Market Car Park directly opposite the pub

Max Height: 1m 96cm (6'5")

Satellite navigation post code: NG1 1QE

Opening Hours: 24 Hours 7 Days

There are two lifts and the car park surface to the street is ramped with no kerbs. The car park is 40 yards from pedestrian traffic lights that provide access to street level entrance to the pub. The car park is well lit at night. The main road outside the pub where the main entrance is situated has a pavement that is uneven in places.

Blue Badge parking space is available in several areas on Nottingham City Centre. The nearest bays are on St Peters Gate, Barker Gate and Victoria Street, Nottingham City Council enforces parking as follows.

Blue Badge holders may park:

Designated Disabled Parking Bays

- Nearside Parking Bays (passenger side nearest the kerb) *Nearside parking bays allow passengers with a disability to get out of a vehicle onto the pavement.*
- Offside Parking Bays (driver's side nearest the kerb) *Offside bays cater for drivers with a disability, who can travel independently, and get in and out of a vehicle on the driver's side.*

Pay and Display Parking Bays

Pay and Display on-street parking bays are available with nearside/offside parking. If you display your Blue Badge you do not have to pay to park.

Parking on Yellow Lines

Nearside/offside parking for Blue Badge holders is allowed on yellow lines as long as:

- you do not cause an obstruction,
- there are no loading restrictions, and
- you do not park for longer than 3 hours.

ACCESS, DOORS AND STEPS

There is level access to the pub. Please call, email or ask at the bar for the flat access area to be made available. The door 810mm/32 inches in width.

Main door has 3 stone steps approximately 150mm/6 and 1/2inches in depth

And is 1220mm/4ft and 840mm/33inches. The door opens outwards with a gentle pull. The pub consists of a Bar Area and Snug Area with 3 steps to snug approx. 130mm/5inches in depth

There are bench seats and bar stools in the bar area. Both the bar and the snug have a mixture of upright chairs with and without arms and tables are well spaced apart, with a clear height from the floor of 609mm/24ins.

Lighting is ample natural daylight supplemented with wall lighting. Low energy lighting is used throughout our venues

There are TVs in the bar and snug area. Sound is only activated for major sport or other events. Subtitles are shown on request. There is quiet background music in all areas.

The flooring is varnished wood in the bar area and short pile carpet in the restaurant.

All areas of The Cross Keys operate table service although those who prefer to order at the bar may do so. Please take a seat and ask a member of our team to take your order.

Our menu, price lists and this Access Statement are available in larger print on request.

We do our best to cater for any dietary requirements; please contact us in advance with any specific requests. Where possible all our food produce and much of our beer is locally sourced.

Crockery is white, colour contrasted with the tables.

CUSTOMER TOILETS

Customer toilets can be found on the ground floor along a short corridor to the right of the bar. Access is via 1 or 2 steps from the main bar area. Unfortunately due to the limitations of a historic, listed building we do not have a wheelchair accessible toilet for our customers but are happy to assist customers who wish to use the existing facilities.

Narrow point of corridor 770mm/30 and ½ inches

Step 1 to both toilets – 220mm/8 ¾ inches

Step 2 to female only – 140mm 5 ½ inches

MALE

Door into gents – 730mm/ 28 ¾ inches

Step into gents – 100mm/4 inches

Handles 1000mm/ 39 1/4 inches from floor

Toilet – 400mm/16 inches

Width cubicle – narrow 710mm/28 inches

Width door into urinal 720mm/ 28 1/2 inches

Hand basin – 850mm 33 ½ inches

Hand dryer – 1400mm 45 inches

Mirror 1400mm – 1900mm 55-75 inches

Well lit with fluorescent overhead lighting

Non-slip flooring.

Good colour contrast between critical surfaces; tiles are grey, toilets and washbasins are white.

FEMALE

Door 700mm/27 1/2inches

Lock 1300mm/51inches

Toilet seats 400mm/16 ½ inches

Basin 850mm/33 ½ inches

Drier 1180mm/46 ½ inches

Well lit with fluorescent overhead lighting

Non-slip flooring.

Good colour contrast between critical surfaces; tiles are grey, toilets and washbasins are white.

CHANGING PLACES TOILETS

Changing Places is a national scheme providing fully equipped facilities for disabled people and their carers. The nearest Changing Places facility is situated at Nottingham Contemporary Gallery approximately 100yards/metres. Other facilities are listed here <http://www.nottinghamcity.gov.uk/index.aspx?articleid=18470>

THE DINING ROOM

Our Dining Room is situated upstairs and is available for private hire and is open as a restaurant at weekends. Due to the age, layout and status of the building we have been unable to fit lift access to this floor. Access is via a short but fairly steep and narrow run of stairs of 25 steps in total. The stairs have a large, solid wood hand-rail on one side, are well lit and clearly signed. There is a single unisex toilet on this level.

BEER GARDEN/OUTDOOR AREA/SMOKING AREA

The Beer Garden is open all year round situated to the front and side of the pub. Level access is available from the street. The beer garden and smoking areas are flat, the area to the side has an incline. The area is paved, there are small, light tables and separate chairs which can be easily moved to give wheelchair access. Drinks and food can be ordered and served at the table.

ADDITIONAL INFORMATION

All of our staff receive regular training that includes disability awareness training. We have a set of evacuation procedures – should you require assistance someone will help you with evacuation out of the building

We welcome trained assistance dogs. A water bowl is available for assistance dogs.

Clear signage is used throughout the pub using Futura font and large letters

SHOPMOBILITY

The nearest Shopmobility is 0.5 miles away

Both Broadmarsh and Victoria Centre Shopmobility offices are open
Monday - Saturday 9am - 5pm** ***All equipment must be returned by 4pm*

Shopmobility Centre (0115) 915 3888.

<http://www.nottinghamcity.gov.uk/shopmobilitynottingham>

NHS

The nearest walk in NHS facility.

<http://www.nottinghamcity.nhs.uk/your-services/walk-in-centres.html>

Nottingham Walk-in Centre is open every day including weekends and Bank Holidays
between 7am and 9pm.

Seaton House, London Road, Nottingham NG2 4LA

Tel: 0115 883 8500

8am to 8pm Health Centre is open from 8am to 8pm every day of the year for both drop-in
and appointment services.

79a Upper Parliament St, City Centre NG1 6LD

Tel:0115 883 1960

The nearest General Hospital with an A&E unit is Nottingham University Hospitals (Queens
Medical Centre Site)

Free Wi-Fi Internet access is available throughout the pub.

A list of nearby attractions and details of their websites is available on our website at

http://crosskeysnottingham.co.uk/s_tourism.asp

FUTURE PLANS

We are planning a review of our venue and website this year to make it more accessible;
your comments are welcome to assist us with this project.

CONTACT INFORMATION

Address The Cross Keys, 27 Byard Lane, Nottingham, NG1 2GJ

Telephone: 0115 941 7898

Email: info@crosskeysnottingham.co.uk

Website: www.crosskeysnottingham.co.uk

Local Accessible Taxi: DG Cars - 0115 960 7607 book online www.dgcars.co.uk/

Local Public Transport:

Bus 0115 950 60 70,

Tram: 0115 942 7777